



King County

Department of Transportation

Road Services Division

APWA Washington Chapter 2012 Spring Conference

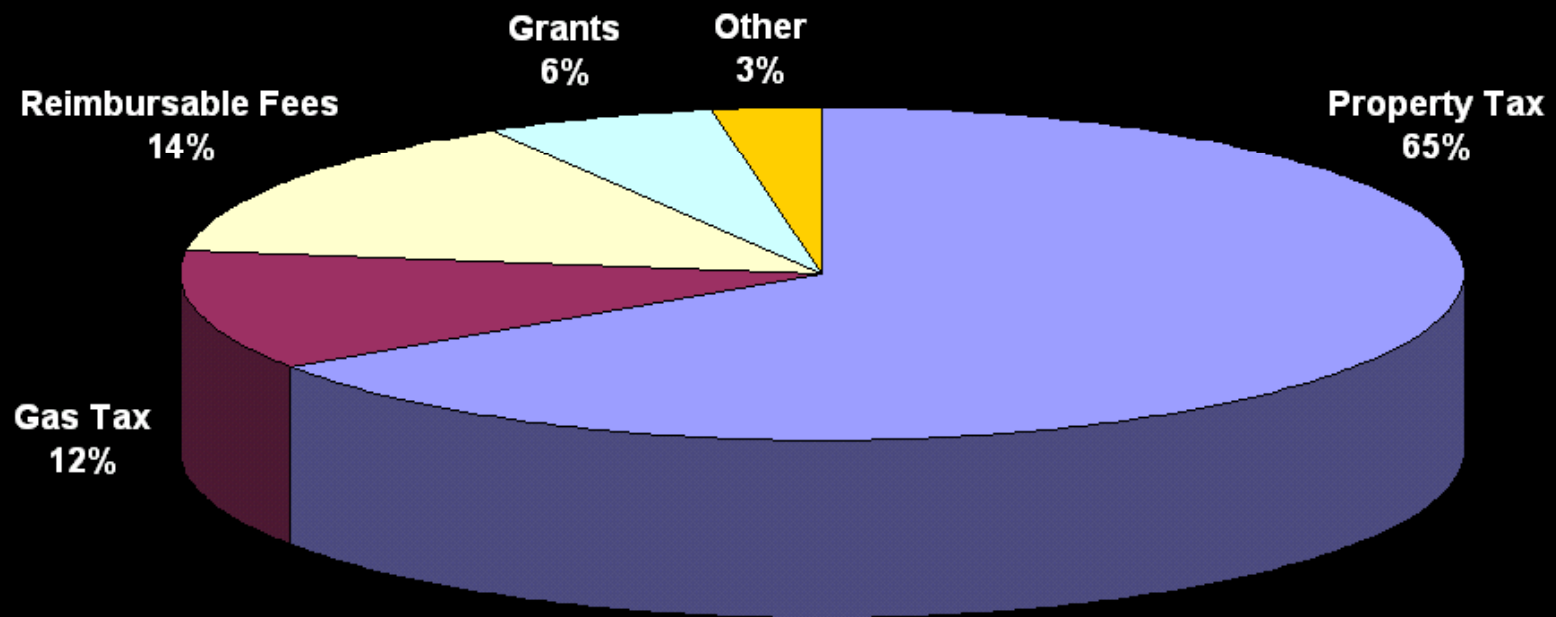
Paulette Norman, P.E., County Road Engineer

April 4, 2012

**More than
one million
daily trips**



Road Services Division 2012 Combined Revenues





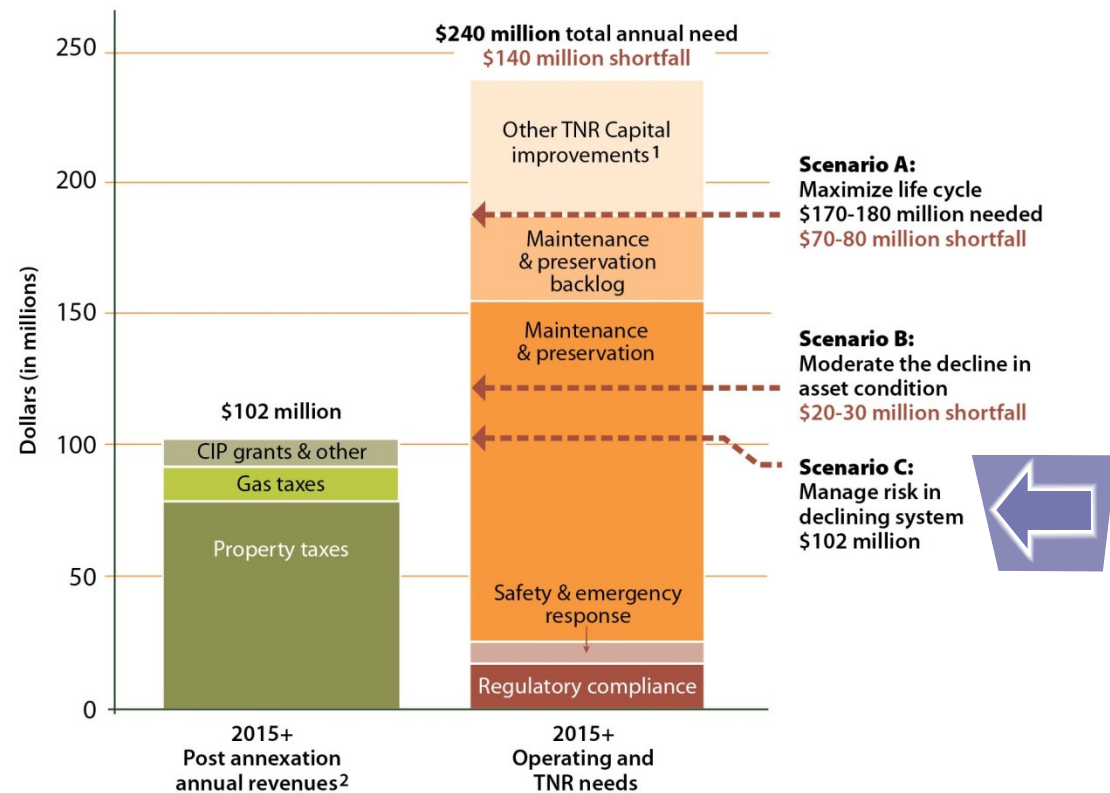
King County

KING COUNTY DEPARTMENT OF TRANSPORTATION
STRATEGIC PLAN FOR ROAD SERVICES

DECEMBER 2010

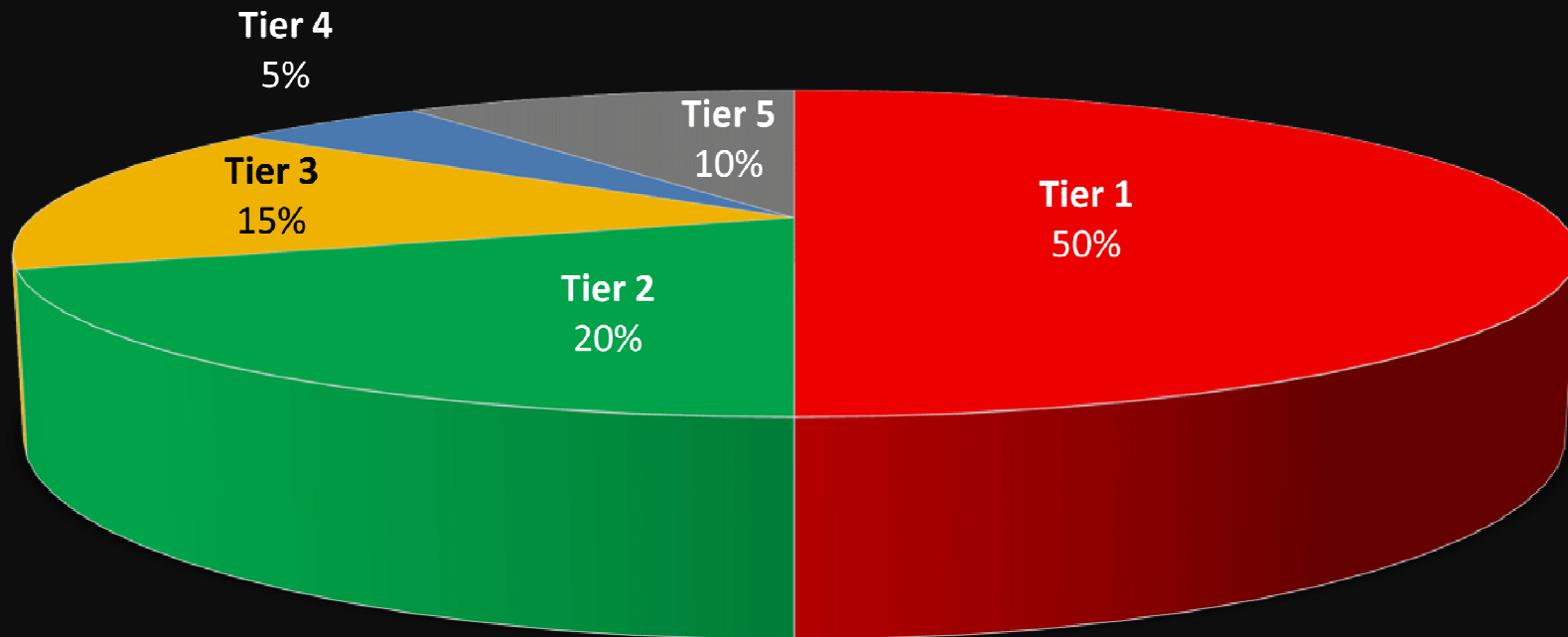
Strategic Plan for Road Services (SPRS)

Road Services maintenance, preservation and capital improvement needs and annual funding shortfall



Tiered Service Levels

% of daily trips





T1 - Novelty Hill Road NE



T2 - Renton Ave S from 128 St to S 130 St



T3 - SE 144th St



T4 - 15 Mile Creek Bridge

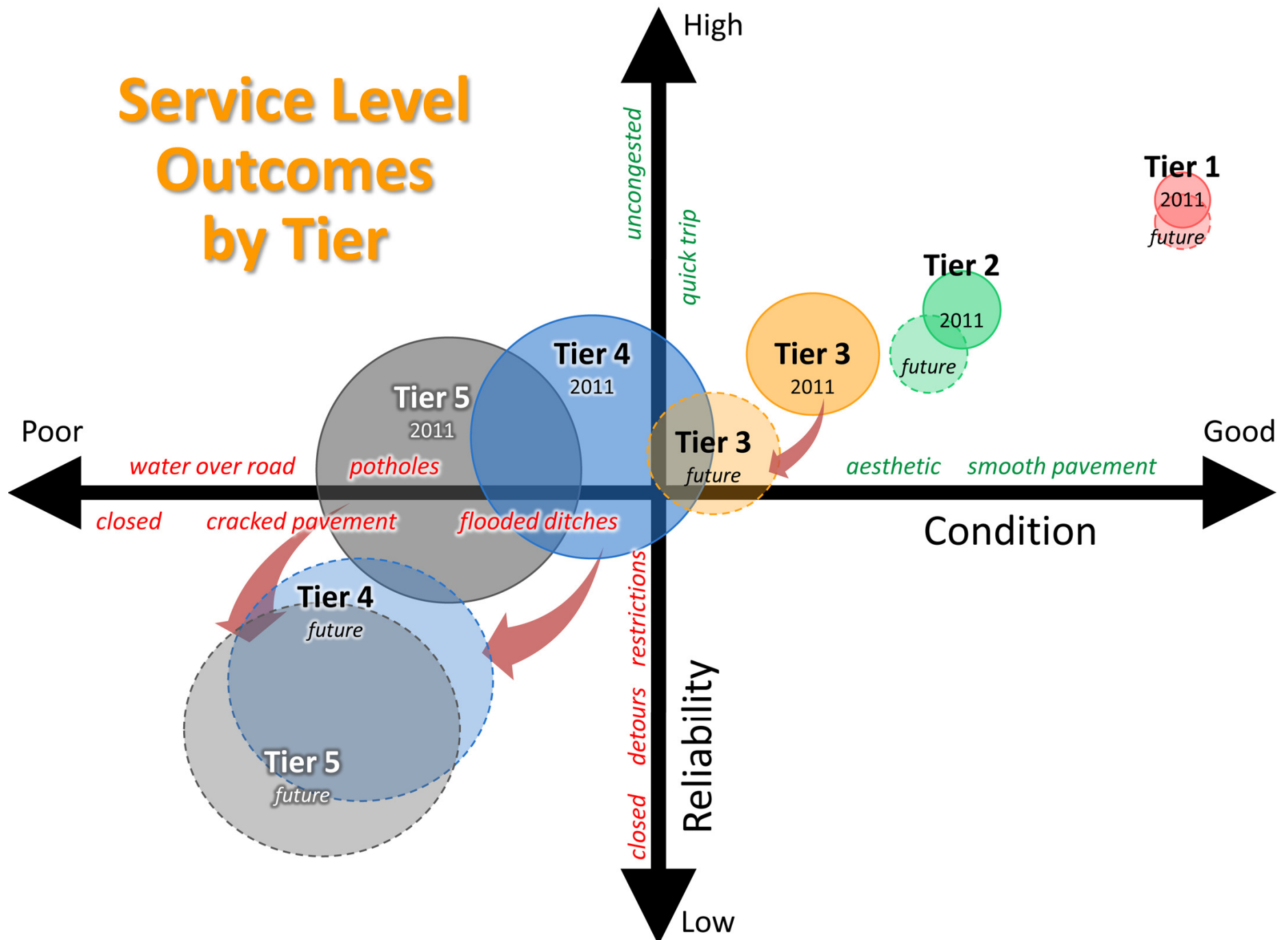


T5 - SE Mirrormont Way

Consequences



Service Level Outcomes by Tier



Outreach



Implementation challenges



Communication tools

Snagit

King County Road Alert Suggested Sites Bookmark on Delicious Health Manager Upgrade Your Browser

Favorites New service levels for King County roads - King C...

King County
Always at your service

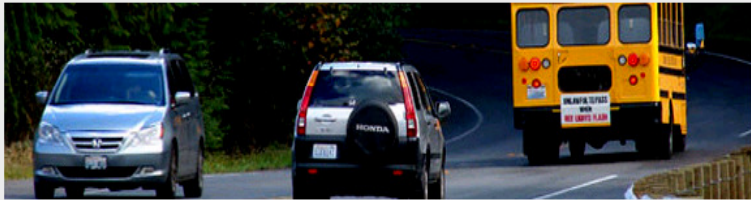
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Roads maintenance
Strategic Plan for Road Services
Traffic



King County Road Services - New service levels for King County roads

Overview Tiered plan Efficiencies Map News Engage FAQs

Tiered service levels map

There are **three** different ways to find a road's tiered service level: **1.** Use the map search bar and enter an address (example: 24000 132 Ave SE - [more tips](#)). **2.** Use the zoom slider bar on the left side of the map. **3.** Use this [list of roads](#).

Address or intersection Find Example: 24000 132 Ave SE - [more tips](#)

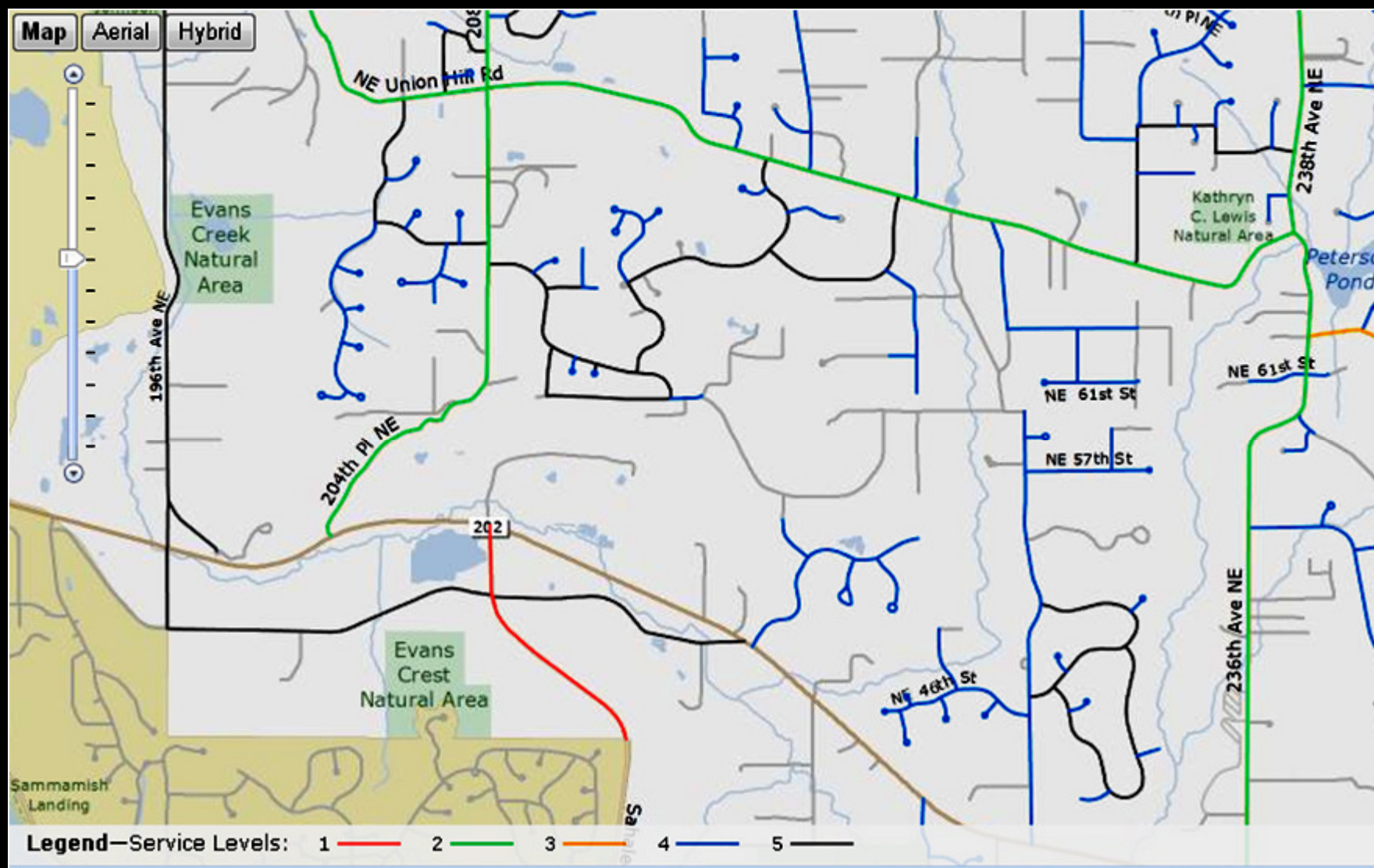
Map Aerial Hybrid

Puget

Wild Sky Wilderness

Tolt-Seattle

Internet | Protected Mode: Off 100%



Commonly-asked questions

Q Why was the tier system created? Answer: This system of varying service levels provides a framework to help determine what maintenance and preservation/construction investments should be made given available funding.

Q What does the tiered service system mean to me? Answer: Depending on the service tier assigned to the roads on which you travel or live, you may see changes in snow removal and emergency event response times, in preventative and reactive maintenance, and in traffic operations work.

Q How is this different than the category system for snow and ice response? Does this mean you won't plow my road? Answer: We follow a category system for snow and ice emergency response (including plowing roads) that is similar to the tiered system. Decisions about which roads to plow will be made based on the category of the road, core safety concerns, available staff resources and funding constraints. Priorities for the category system, which only applies in emergency events, are based on lifeline and transit routes. The tier system is used at all other times. Please see the Road Services Division's website and snow and ice brochure for more details about the category system.

Q May I plow my own road or hire a private contractor? Answer: Citizens may plow their own private roads, but NOT a public road or right-of-way. This puts King County at too high of a risk and could endanger the public.

Q Are you going to remove debris along my road? Answer: Road Services allocates resources to services like debris removal using a risk management approach to ensure the protection of life safety and the prevention of damage to private property, King County assets and the environment, and the preservation of mobility.

Q Why are you cutting my services when I pay my taxes? Answer: Revenues collected from taxes have not kept pace with the rising cost of maintaining the road system. The intention of the tier system is to use available funding and staff resources as efficiently and responsibly as possible.

Q What do I do if I disagree with the tier designation of my road? Answer: Please send us an email or call us with your concerns.

www.kingcounty.gov/roads

Resources

New service levels for roads
www.kingcounty.gov/roads/newservicelevels

Strategic Plan for Road Services
www.kingcounty.gov/roads/strategicplan

Contact us

We encourage you to share your thoughts about the new service levels for roads in unincorporated King County:

- Call 206-296-8766
- Email roadservices@kingcounty.gov
- www.kingcounty.gov/roads/newservicelevels

24/7 Road Helpline
206-296-8100 or 1-800-527-6273

Comments?

If you have comments or questions regarding services provided by our division, please feel free to contact us by e-mail or phone.

02/12 RSD



Alternative formats available
206-296-6590 TTY Relay: 711



King County
Department of Transportation
Road Services Division

King Street Center
201 South Jackson Street
KSC-TR-0313
Seattle, WA 98104-3856
206-296-6590
Fax 206-296-0566
E-mail admin.roads@kingcounty.gov
www.kingcounty.gov/roads

New service levels for King County roads



King County
Department of Transportation
Road Services Division

www.kingcounty.gov/roads

Monitoring tools

King County My Commute - travel tools and resources - Windows Internet Explorer

http://gismaps.kingcounty.gov/rc_tester/

Links: Bookmark on Delicious, Health Manager

Sign in

King County My Commute - t... King County My Commute... X

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My Commute
Travel tools and resources for the greater Puget Sound area

☒ Travel alerts
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☒ Traffic cameras [view details](#)

King County Road Alert
Released: Apr 14 2011 10:08AM
King County Road Closure Update [more](#)
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More traffic cameras
• All King County cameras
• Bellevue (city cameras)*
• Seattle (city cameras)*
• Seattle*
• [more at WSDOT*](#)

More alerts

The cities of Renton and Tukwila are mapping their travel alerts during the Green River flooding even. Please contact the cities directly with any questions using the contact information in the travel alert up window.

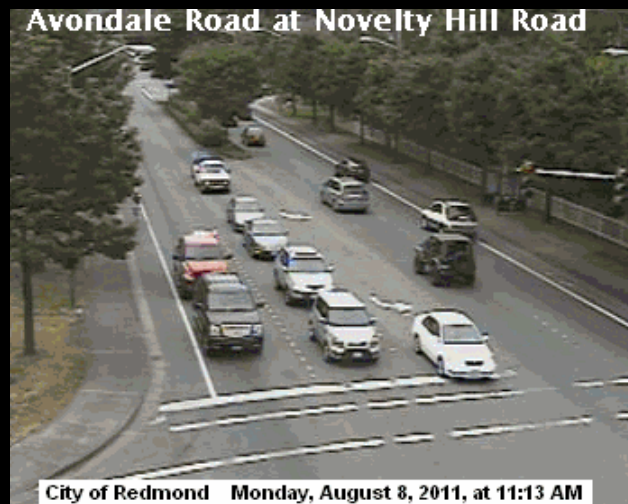
Address or intersection

Map Aerial Hybrid

City of Kent Travel Alert
64th Ave S, between S. 212th St. and W. Meeker St.
Last updated: May 9, 2011 at 10:39 am
Closed
Due to: Water over roadway
Closed: May 9, 2011 at 10:38 am

Internet 100%

2:19 PM



Extra line breaks in this message were removed.

From: Alex T. Road
To: Multiple recipients
Cc: Subject: Exped lane closures on Novelty Hill roads the week of August 8

Sent: Fri 8/5/2011 2:03 PM

SPOTLIGHT: Crews will continue work on different phases of the Novelty Hill Road project the week of August 8. Motorists should expect intermittent lane closures on NE Novelty Hill Road and 195th/196th Ave NE Monday through Friday, 9:00 am to 2:00 pm.

196th Ave NE/ 195th Ave NE between NE Union Hill Rd and NE Novelty Hill Rd
Area: Redmond
Status: Restricted 6/20/2011 7:00:00 AM, Week of August 8, expect intermittent lane restrictions or closures between 9 a.m. and 2 p.m. as part of two-year construction project to improve traffic flow and safety on Novelty Hill Road.

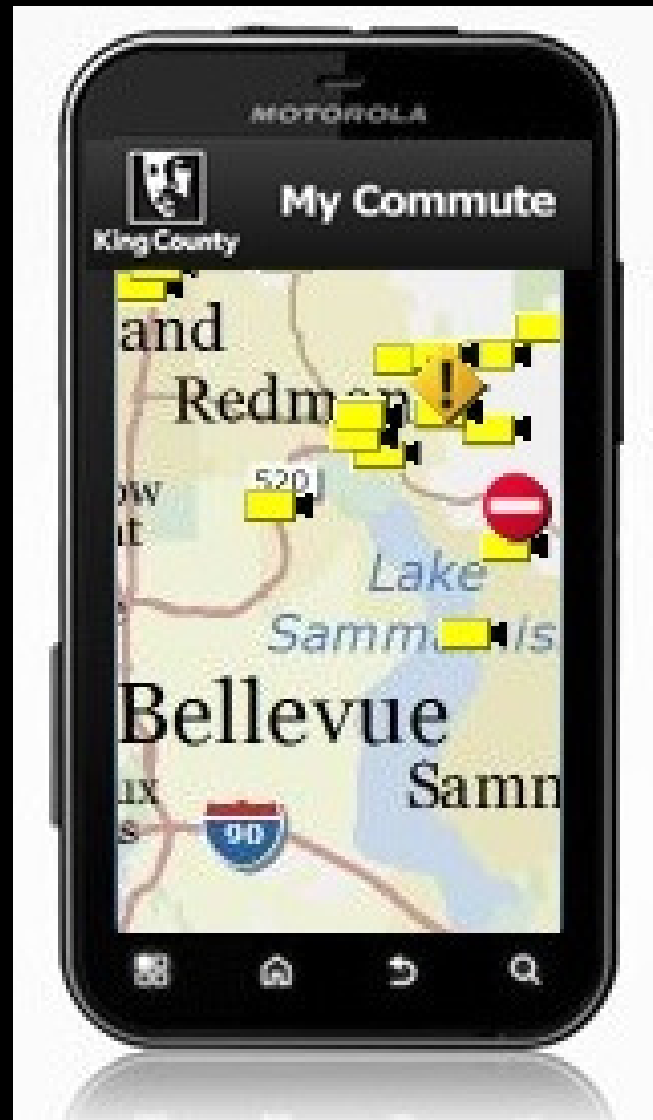
NE 95th St between 195th Ave NE and Redmond city limits
Area: Redmond
Status: Restricted 7/18/2011 9:00:00 AM, Week of August 8, expect intermittent lane restrictions or closures between 9 a.m. and 2 p.m. as part of two-year construction project to improve traffic flow and safety on Novelty Hill Road.

NE Novelty Hill Rd at 196th Ave NE
Area: Redmond
Status: Restricted 7/18/2011 7:00:00 AM, Week of August 8, expect intermittent lane restrictions or closures between 9 a.m. and 2 p.m. as part of two-year construction project to improve traffic flow and safety on Novelty Hill Road.

As of 2:00 PM, August 5, 2011, King County Road Services reports the following road closure updates.

284th Ave NE at Sikes Lake
Area: Carnation
Status: Restricted 10/5/2010 3:30:00 PM, Bridge repair, one lane closure

324th Ave NE at NE 202nd St
Area: Duvall
Status: Closed 7/18/2011 9:00:00 AM, Culvert Replacement Anticipated Opening: 9/15/2011 3:00:00 PM



What's next?

DAVID BAUMER
HANE CROOK

www.kingcounty.gov/roads



King County